

RTA CUSTOMER ADVOCACY GROUP
MEETING MINUTES
Thurs, October 8, 2015
8am - 9:30am
Wright Stop Board Room
4 South Main St., Dayton, OH 45402

ATTENDING: Bruce Barceló, Melody Burba, Emily Fleitz, Nozipo Glenn, Tracey Hanlin-Rohr, Jessica Heffner, Nathan Owens, Kiya Patrick, Wanda Slone, Sandra Speed and Keith Steeber

UNABLE TO ATTEND TODAY:

Brenda Alexander, Jean Denney, Kjirsten Frank, Shari Hignite, Laura Heitz, Tonya Mathis, Ted Sampson, and Peg Spencer

HANDOUTS: CAG By-Laws, CAG Member Nomination Form, RTA Travel Training Brochure, and the Aug 13, 2015 CAG Meeting Minutes.

WELCOME

- CAG President welcomed the group to the August CAG meeting. He also welcomed and introduced a new CAG member, Kiya Patrick of Greater Dayton Premier Management.

UPDATES & REPORTS

- Tobacco-Free Bus Stops – Bruce Barceló updated the group regarding two new bus stops being built across from Children’s Hospital will be family friendly stops that are smoke free. Mr. Barcelo brought a sample of the stop sign to get feedback from the CAG members. CAG members liked the sign and are excited for the new policy. Mr. Barcelo said the sign will be sent to RTA for approval. They are hoping to have sign put up late 2015, early 2016.
- The Market at Wright Stop Plaza – Bruce Barceló invited everyone to the Press Conference at the new Market on 10-21-15 at 11am. He stated that the Market is looking to be open Tuesday through Thursday. They are hoping to sell local produce late 2015.

RTA STAFF UPDATES

- RTA Website Launch – RTA staff gave an update on the new website launch. CAG members are excited about the mobile friendly version of the website. They said this

will new version will be easier to access for riders. They are also excited to hear about the trip planning capabilities on the home page.

CAG members were also told that all the minutes from the meetings will be housed on the website, under About RTA.

NEW BUSINESS

- Meloday Burba asked that RTA have the Project Mobility application be a fillable form on the website. RTA staff in attendance said that the form should be fillable now. They will double check after the meeting to make sure the form is fillable.
- Melody Burba asked on the availability of Hailer Kits. Mr. Owens said that he would check with Mr. Bard of RTA who was going to order new kits in the future.
- Keith Steeber asked if there was any way to put RTA brochures at area recreation centers in order to promote RTA routes. He also asked if area schools along the “LS” routes have schedules for their students. If not, this should be made a priority.

ACTION STEPS

- As always, please email Bruce at BBarcelo@phdmc.org to share contact information of other nominations that you have for individuals to invite to join RTA CAG

NEXT MEETING DATE

8:00 am - 9:30am on Thursday, December 10th, 2015

Please share any corrections/changes/updates with the RTA CAG Communications Coordinator, Sandra Speed.